

CALL FOR PROPOSALS

Consultant for Development of Integrity in WASH (InWASH) Impact Evaluation Methodology

1 BACKGROUND

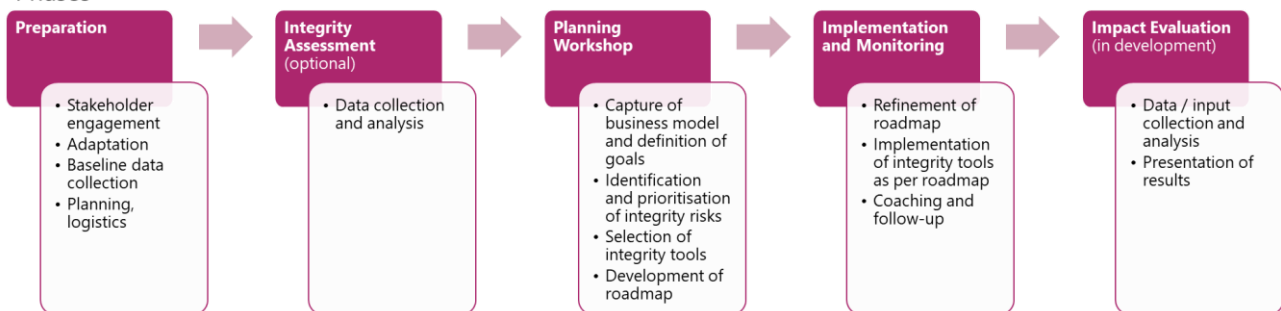
WIN has been engaging with urban water and sanitation utilities, supporting change management processes to minimise integrity, reputational, and compliance risks. Integrity is operationalised by consistently adhering to the governance principles of transparency, accountability, participation, and anticorruption (TAPA) in all aspects of organisational management. The engagement with utilities on integrity has enabled internal reforms to strengthen integrity, improve financial stability, and improve customer relations.

WIN uses the InWASH tool (or its lighter version the Integrity Management Toolbox (IMT)) to support such processes. To date, the tool has been applied in over 30 urban water and sanitation utilities in different regions. The IMT was originally developed with WIN partners: cewas and SIWI with support from GIZ and IADB. It is continuously being improved and further developed as InWASH. For example, an Integrity Assessment component was developed to evaluate the way integrity risks are already being addressed and to support the risk prioritisation process.

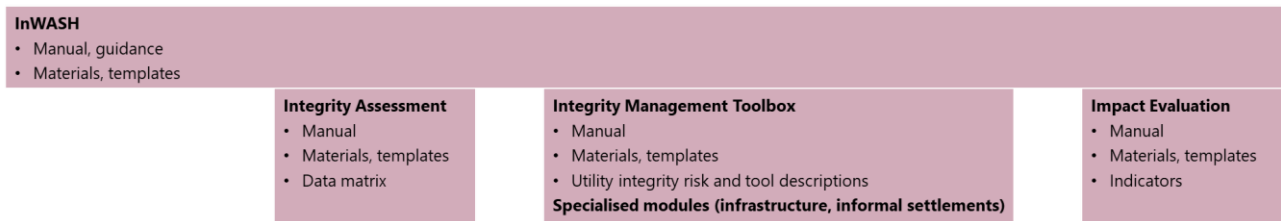
WIN wishes to make InWASH a complete tool for guiding and measuring integrity change processes in utilities. To achieve this, a new component is envisioned that will enable the measurement of the impacts of an integrity intervention. The methodology for this Impact Evaluation component is the subject of this call for proposals.

Integrity Management process using InWASH

Phases



Resources



2 OBJECTIVE

The objective of this project is to develop an Impact Evaluation methodology for InWASH. Impact is referred to as the general changes that the tools (together with other projects and other actions of the organisation) have contributed to.

3 NATURE OF THE METHODOLOGY AND FACTORS TO BE CONSIDERED

The Impact Evaluation methodology should be simple and easy to apply, so that key impacts are captured based on a set of indicators and qualitative inputs. It should be useable by a utility with minimum external intervention to inform on the impact and progress made in implementing integrity measures as planned in an integrity roadmap. The tool should be replicable and iterative in nature.

The Impact Evaluation will include a set of indicators aligned to the baseline data captured in the preparation and Integrity Assessment phases. The Impact Evaluation will also derive conclusions from results of the implementation of integrity measures as described in the utility's roadmap, in line with their business model. Other unintended results, changes, improvements should also be captured.

The Impact Evaluation should identify:

- Progress on the actions set out in the roadmap
- Impacts arising from the implementation of the roadmap (positive or negative)
- Key challenges in achieving the desired change/ key opportunities moving forward

4 SEEKING CONSULTANT(S) FOR THE DEVELOPMENT OF AN IMPACT EVALUATION METHODOLOGY

Qualified candidates must meet the following essential requirements:

- Content knowledge pertaining to WIN's themes (anti-corruption, integrity risks and tools, rule of law, civil society, human rights, gender, water and sanitation) by way of formal education, work experience and/or training
- Knowledge and experience on developing methodologies for measuring impact of organisational change processes
- Excellent written and spoken English
- Demonstrated experience working with online databases and excel

In addition, consultants fulfilling the following requirements will have preference:

- Experience working in the water and sanitation sectors, especially with urban utilities
- Master's degree in a relevant field

The selected consultant is expected to be available from September 2022 to work on various aspects of the project until December 2022.

Budget available for this assignment is around 6000 Euros.

5 SPECIFIC TASKS FOR THE CONSULTANT(S)

The consultant(s) will be expected to carry out following tasks:

- Literature review focused on impact evaluation that can support the development the methodology
- Consultation with WIN team and relevant experts
- Identification and definition of key indicators

- Development of draft methodology for Impact Evaluation with indicators
- Drafting of Impact Evaluation manual for users of the methodology (utility and coaches of the integrity management process)
- Development of final Impact Evaluation methodology and manual, incorporating feedback.

6 TO APPLY

Qualified consultants should submit the following via email to tender@win-s.org:

- A cover letter describing specifically how the candidate's qualifications meet the requirements outlined for the tasks
- Proof of past work and experience in relation to the requirements
- Short description of approach to the project
- Proposed workplan, budget, and daily rate
- VAT status and declaration

Deadline for applications is 9th September 2022, 12:00 pm CET

For questions related to this call for proposal, please contact Claire Grandadam:
cgrandadam@win-s.org

To learn more about WIN, visit our website at www.waterintegritynetwork.net.